



At Rollerblade®, we make the best inline skates in the world. All of us [here](#) in the company are skaters, and know how important it is for our skates and gear to perform and hold up to expectations. If you've purchased a product from us that isn't meeting your expectations, see instructions below. Our goal is to get you rolling again.

- Please use the UPS prepaid shipping label enclosed with your order to return your goods. Make sure you include your name and order number in the sender's information on the shipping label.
- Please also complete and enclose the return form you received, with this document or the one you received via email.  
Be sure to indicate the reason for return, preference of replacement or credit and your original order number.  
If you no longer have these documents, please use the Return policy and return form PDF provided on your profile at [www.Rollerblade.com](http://www.Rollerblade.com) to complete your return.
- In order to receive full credit product must be in new condition with original packaging, no tags removed.
- Any items returned more than 90 days after purchase date may be subject to freight charges.

For any questions or comments, please email [returns@rollerblade.com](mailto:returns@rollerblade.com).



Please ship your return to:

Rollerblade.com - Returns Dept

19 Technology Drive

West Lebanon, NH 03784

Your Name: \_\_\_\_\_ Order #: \_\_\_\_\_

Item 1.

Reason Code: \_\_\_\_\_ Product Name: \_\_\_\_\_ Size: \_\_\_\_\_ QTY:  
\_\_\_\_\_

Item 2.

Reason Code: \_\_\_\_\_ Product Name: \_\_\_\_\_ Size: \_\_\_\_\_ QTY:  
\_\_\_\_\_

Reasons Codes:

1. Doesn't Fit 2. Damaged 3. Wrong Item Shipped 4. Other

Credit My Payment Method: Y N

Contact Phone#

\_\_\_\_\_

Exchange Product: Y N

Exchange With Size \_\_\_\_\_

A Refund will be processed if the product is unavailable. Please note that refunds may take 5-7 business days to post to your account.